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## TSB 2013.06.002

## Troubleshooting Hannay 115V or 230V A.C. Motors

Affected Reels: 115 or 230V AC Powered Reels Time Required: 10 min Priority: Upon Failure Date Issued: June 2013

## **DESCRIPTION**

This TSB covers troubleshooting a 115 or 230V electric rewind motor with a Hannay Reels name plate that will not function. The non-functionality of the motor is usually due to miss-wiring. Despite the motors being labeled as AC motors, they are in fact DC motors that have internal rectifiers. Wiring them as AC motors will destroy the rectifier.

## **ACTIONS REQUIRED:**

1. Verify that the motor was properly wired according to the supplied wire diagram.

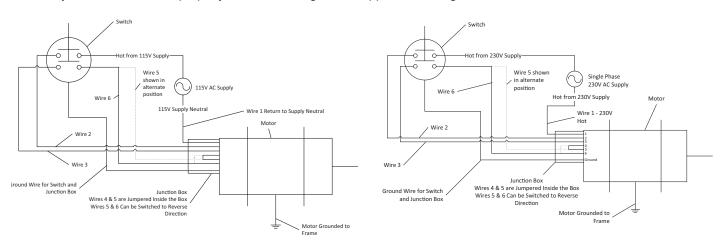


FIGURE 1: Wire Diagram for 115V Motor

FIGURE 2: Wire Diagram for 230V Motor

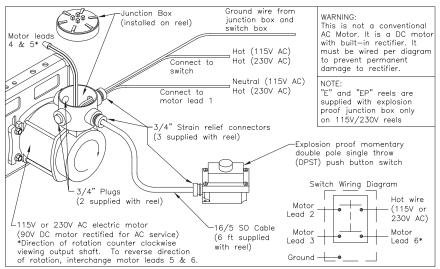


FIGURE 3: Isometric View Showing Motor and Switch

- Remove motor from reel and connect wires 5 & 6 to a 12V battery. If the armature and brushes are undamaged the motor should turn very slowly.
- 3. If motor passes step 2, connect wires 1 & 2 to a 115V supply and check voltage across wires 3 & 4. The voltage should read approximately 115V. If it does not then the internal rectifier has been damaged.
- 4. If motor passes step 3 then the switch must be checked. Jumper wires 4 & 5 together, 6 & 3 together, connect 1 & 2 to 115V power. If the motor turns, the switch is bad.